

## **DATA PROTECTION POLICY OF NET ENERGY**

### **1. Introduction**

Net Energy conscientiously fulfills its responsibility for data protection by placing customer satisfaction at the forefront. This Data Protection Policy encompasses Net Energy's commitments and practices regarding the processing and protection of personal data.

### **2. Processed Data**

Net Energy processes personal data collected in connection with its customers in a limited and purpose-oriented manner. This data includes customer identity, contact information, subscription details, and service requests.

### **3. Purposes of Data Processing**

Net Energy processes personal data solely for specific purposes, including providing customer services, handling billing processes, managing subscriptions, and communicating campaigns and announcements.

### **4. Data Security**

Net Energy implements the necessary technical and organizational measures to ensure the security of personal data. Security protocols are applied to prevent unauthorized access, alteration, or disclosure of data.

### **5. Data Sharing and Third-Party Collaboration**

Net Energy may disclose customer data to business partners and authorized authorities in compliance with legal regulations. However, data sharing without customer consent is not practiced.

### **6. Customer Rights**

Customers have the right to control their personal data. Net Energy provides customers with the opportunity to exercise these rights and responds to their requests quickly and effectively.

### **7. Data Retention Period**

Net Energy retains personal data in compliance with legal regulations for specified periods and destroys the data at the end of this period.

### **8. Policy Updates**

Net Energy reserves the right to update its Data Protection Policy. Updates are communicated to customers, and the latest version of the policy is published on the company's official website.

This Data Protection Policy reflects Net Energy's approach to personal data and prioritizes customer security. For any questions or requests, please contact us at +90 (544) 660 51 73 or [info@netenerji.com.tr](mailto:info@netenerji.com.tr)